

Wexa · PureHire Application

Bug Report — Exploratory QA Testing

Prepared by: Suraj Navgire | ISTQB CTFL Certified QA Engineer

Platform: Mobile Application | Testing Type: Exploratory & Functional

37

Total Bugs

10

High Severity

24

Medium

3

Low

Executive Summary

Exploratory testing of the PureHire mobile application revealed 37 defects across functional, UX, and validation categories. Critical issues include a missing logout functionality (security risk), weak email validation allowing invalid formats, and missing field-level error highlighting. The application requires significant validation hardening before production release.

Bug Report

Bug ID	Summary	Type	Severity	Priority
PH_01	Name fields accept invalid characters and excessive length, leading to incorrect data storage and UI issues.	Functional	Medium	Medium
PH_02	Logout option is not available; only "Switch Account" is shown and is inconsistently accessible.	UX/Functional	High	High
PH_03	On submitting spaces in required fields, generic validation message is shown but fields are not highlighted.	UX	Medium	Medium
PH_04	System accepts incorrect email formats like gmail.com without validation.	Functional	High	High
PH_05	Emails like t@hoa.com and w67@g5m67ail.om are accepted.	Functional	Medium	Medium
PH_06	Input fields accept emojis which may corrupt data.	Functional	Medium	Medium
PH_07	Same mobile number can be used multiple times.	Functional	High	High
PH_08	Clicking PUREHIRE logo does not navigate user.	UX	Medium	Medium
PH_09	System allows setting same password again after reset.	Functional	Medium	Medium
PH_10	User can go back to signup page after login.	Functional	Medium	Medium
PH_11	User can login in multiple browsers simultaneously.	Functional	Low	Low
PH_12	No clear country selection for phone number.	UX	Medium	Medium
PH_13	Invites section does not provide any option to generate or share an invite link, limiting user ability.	Functional/UX	Medium	Medium
PH_14	Clicking on different features like New Chat, Settings, Profile, and Chats redirects user to onboarding billing.	Functional	High	High
PH_15	Phone number input field allows entering excessively long numeric values without validation or restriction.	Functional	Medium	Medium
PH_16	Clicking on notification icon does not trigger any action or open notification panel.	Functional/UX	Medium	Medium
PH_17	Transaction history displays "Credit Used" entries but shows value as 0 instead of actual credits consumed.	Functional	High	High
PH_18	Name field allows numeric input instead of restricting to alphabets.	Functional	Medium	Medium
PH_19	Organization field allows only numbers without validation.	Functional	Medium	Medium
PH_20	System accepts incorrect email format (e.g., 654357@g.com).	Functional	Medium	Medium
PH_21	Phone number field allows unrealistic long numbers.	Functional	Medium	Medium
PH_22	Contact form allows submission with invalid/malformed inputs across fields.	Functional	High	High
PH_23	On scrolling, media elements (images/videos) shift upward and become partially or completely hidden.	UI/UX	Medium	High

Bug ID	Summary	Type	Severity	Priority
PH_24	Clicking on "Contact" in the navigation bar does not trigger any action or redirection.	Functional	Medium	High
PH_25	Pressing Enter key after entering credentials does not submit the login form.	Functional/UX	Medium	Medium
PH_26	System allows multiple OTP requests without restriction when clicking resend multiple times.	Functional	High	High
PH_27	Confirm password field displays two visibility (eye) icons causing UI confusion.	UI	Low	Medium
PH_28	Pressing Enter key after selecting an option does not perform any action or proceed further.	Functional/UX	Medium	Medium
PH_29	Logo click action does not navigate user to homepage or dashboard.	Functional/UX	Medium	Medium
PH_30	User is unable to resize or adjust the width of panels, limiting usability and visibility of content.	UX	Medium	Medium
PH_31	While changing password, system accepts the current password as new password without validation.	Functional	Medium	Medium
PH_32	Application does not provide any option to toggle between dark and light themes, limiting user preferences.	UX	Low	Low
PH_33	System throws error for missing image_url even though it is marked optional.	Functional	High	High
PH_34	Filtering does not affect list_open_cards results.	Functional	High	High
PH_35	On mobile view, clicking profile opens a menu that overlaps and partially hides main content.	UI/UX	Medium	Medium
PH_36	Clicking the close (X) button in History panel does not close the panel.	Functional/UX	Medium	High
PH_37	Clicking on Support makes the screen go blank without loading the support interface.	Functional/UI	High	High

Key Recommendations

1

Implement server-side and client-side email format validation with RFC-compliant regex.

2

Add a clearly visible Logout button in the main navigation / side menu.

3

Highlight specific invalid fields in red on validation errors — not just a generic message.

4

Add character restrictions on Name fields (alphabetic only, 2–50 characters).

5

Implement proper OTP expiry handling with user-visible countdown timers.