
NovaCart · E-Commerce Platform

QA Bug Report — Web Admin & Website Front

Prepared by: Suraj Navigire | ISTQB CTFL Certified QA Engineer

Scope: Exploratory & Functional Testing | Platform: Web Admin + Website Front | Date: 2026

Executive Summary

10	1	7	2	2
Total Bugs	Critical	High	Medium	App Areas

Exploratory and functional testing of an e-commerce platform covering the Web Admin panel and the Website Front. Key findings include a critical static data bug in the Horoscope feature (always shows Capricorn regardless of selection), missing phone field validation across multiple forms, broken UI table behaviour when pagination changes, a non-functional master checkbox for bulk actions, and missing required field validation in the Admin color attributes panel.

Bug Report

#	Bug Title	App Area	Priority	Issue Detail	Tester Feedback
1	Product listing columns disappear on higher pagination	Web Admin	High	In Product Listing, Sub Category and Status columns are visible at 10 itemsbut d...	UI table responsiveness issue – columns hide automatically on lar...
2	Recent Orders – No actions available after selecting Order...	Web Admin	High	Selecting an Order ID highlights the row but no actions become available. Expec...	No modal or buttons triggered after row selection.
3	Custom Jewellery – Phone field accepts letters	Website Front	High	Phone field allows alphabets and symbols and submits successfully. Expected: On...	No validation on phone field.
4	Love Calculator – No result displayed	Website Front	High	After clicking Calculate, no percentage/result appears. Expected: Show compatib...	Button triggers no action; possible missing API or JS handler.
5	Love Calculator Horoscope always shows Capricorn	Website Front	Critical	Selecting any horoscope always displays Capricorn and cannot switch signs. Expe...	Dropdown not updating UI; static data.
6	Horoscope Read More not working	Website Front	Medium	Read More button does not expand or navigate to details. Expected: Expand text ...	Read More button inactive; missing JS click event.
7	Master checkbox not selecting all checkboxes	Web Admin	Medium	On Dasboard Recent Orders, clicking the master checkbox located in the table he...	Master checkbox is not triggering bulk-selection correctly; unab...
8	Custom Jewellery – Phone Number field accepts letters & a...	Website Front	High	In the Custom Jewellery → Looking for a detailed discussion? form, the Phone Num...	Missing client-side and server-side validation; user can submit ...
9	Color Code required validation missing	Web Admin	High	In Admin Panel → Attributes → Color → Add Color, the Color Code input field does...	Field does not enforce required validation; accepts empty and in...
10	Min Amount column not sortable (asc/desc)	Web Admin	High	In Product CMS → Shipping Details, the Min Amount column does not respond to sor...	Sort control on Min Amount column appears present but does not c...

Key Findings & Recommendations

1. CRITICAL — Love Calculator Horoscope always shows Capricorn: static data bug, dropdown not updating UI dynamically.

2. Phone number validation missing across Custom Jewellery forms — allows letters, symbols, and empty submissions.
3. Product listing table breaks on pagination change (25/100 items) — Sub Category and Status columns disappear.
4. Master checkbox on Recent Orders dashboard does not trigger bulk selection — bulk actions completely unavailable.
5. Color Code required validation missing in Admin Panel — allows empty/invalid submissions without any error.
6. Min Amount column sort is non-functional — column header and sort UI present but ordering does not change.
7. Recommend centralized form validation library to eliminate repeated validation gaps across multiple forms.