

EV Charging CMS

Bug Report Documentation

Defect Reporting and Quality Analysis

This document contains structured defect reports for a web-based EV charging CMS, showing reproducible steps, expected versus actual behavior, and severity and priority assessment.

104

Bug Reports

12

Modules

Project identifiers and sensitive information have been anonymized for portfolio presentation.

Contents

Overview & Summary 3

Bug Index 4

Bug Reports 8

Overview & Summary

This document contains 104 defect reports raised while testing the **EV Charging CMS**, a web-based CMS/admin application, including API-related behavior observed through the application. The reports show how I write defects: a precise title, reproducible steps, expected versus actual behavior, severity and priority.

The reports span 12 modules. 95 were raised against the web UI and 8 against API behavior; 1 has no environment recorded. Categories are shown as recorded. Each detailed report lists its module, category, severity and priority, followed by steps to reproduce, the expected and actual result, and technical observations where available.

Severity	Reports
Critical	12
High	45
Medium	38
Low	9

Priority	Reports
Critical	12
High	48
Medium	37
Low	7

104 reports across **12** modules

Module	Reports
Admin Access	28
Settlements	16
Dashboard	13
Fleets	11
Stations	10
Consumer Analytics	9
Sessions	8
Support	4
Offers & Promotions	2
Alerts	1
Profile	1
Tariffs	1

Category	Reports
UI Functional	54
UI/UX	33
Backend	10
UI	2
Functional / Navigation	2
Functional / Navigation / Data Mapping	1
Front End	1
Database	1

Bug Index

All 104 bug reports. Select a reference to jump to the full report.

Ref	Bug Title	Module	Severity	Priority
BR-001	Admin Account Dashboard API Sends Unnecessary Date Parameters	Dashboard	Medium	Medium
BR-002	Remove Clone Functionality from System Roles	Admin Access	High	High
BR-003	Unable to Send Message in Support Ticket – Messages API Returns 409 Conflict	Support	High	High
BR-004	Unable to Acknowledge or Resolve Alert – Alert Action APIs Return 403 Forbidden	Alerts	High	High
BR-005	Unable to Stop Active Session – Remote Stop API Returns 400 Bad Request	Sessions	High	High
BR-006	No validation message displayed when Support Ticket Description is less than 15 characters	Support	Low	Low
BR-007	Support Ticket cannot be submitted when Title contains only spaces, with no validation message displayed	Support	Medium	Medium
BR-008	Unable to Raise Support Ticket – API Returns 409 Conflict	Support	High	High
BR-009	Dashboard Displays Static/Mock Data When No Actual Data Is Available	Dashboard	High	High
BR-010	Deleted System Roles Still Available for Assignment	Admin Access	High	High
BR-011	11 module permissions assigned to role but only 9 modules are displayed	Admin Access	High	High
BR-012	Utilization Trend Displays Time Not Provided by API	Consumer Analytics	Medium	Medium
BR-013	Dashboard Station Analytics – Additional API Data Not Displayed	Dashboard	Medium	Medium
BR-014	Kpis API returns KPI change metrics that are not displayed on the Dashboard	Dashboard	Medium	Medium
BR-015	Consumer Analytics – Additional Station Metrics Not Displayed	Consumer Analytics	Medium	Medium
BR-016	Cumulative Registered Users Not Displayed	Consumer Analytics	Medium	Medium
BR-017	Alert displayed on Dashboard is not found in Alerts module	Dashboard	High	High
BR-018	Dashboard Alerts section displays alert records, but no API call is observed for fetching the alert data.	Dashboard	High	High
BR-019	Notifications API is triggered repeatedly with the same request and response during Dashboard usage.	Dashboard	High	High
BR-020	Dashboard – Clicking an alert redirects to Alerts page with “Alert Not Found” error	Dashboard	High	High
BR-021	DAS (Daily Active Sessions) showing user data instead of DAS data	Consumer Analytics	High	High
BR-022	Consumer Analytics – mismatch session data By Station and By Region Data Not Updating Based on 7D Filters	Consumer Analytics	High	High
BR-023	Dashboard: Session count mismatch between Dashboard "Station Analysis" and Consumer Analytics "By Station" widgets	Dashboard	High	High
BR-024	Settlements: Session data inconsistency across module by the Station (Demo Station A)	Settlements	Critical	Critical
BR-025	Settlements – Total Lifetime Earnings is displayed as 0 despite Gross Revenue and Net Payable having data	Settlements	High	High
BR-026	Disabling Matrix Visibility does not restrict module access for assigned user	Admin Access	High	High

Ref	Bug Title	Module	Severity	Priority
BR-027	User is not assigned to the selected role and Assigned Users count is not updated	Admin Access	High	High
BR-028	No confirmation prompt when cancelling Role creation with entered data	Admin Access	Medium	Medium
BR-029	No option to permanently delete a disabled account	Admin Access	High	High
BR-030	Disabled user account can still log in successfully	Admin Access	Critical	Critical
BR-031	"Delete" option should be replaced with "Disable Role"	Admin Access	Low	Low
BR-032	Application allows creation of multiple roles with the same mobile number	Admin Access	High	High
BR-033	Admin Access Refresh button does not refresh Admin Access data and displays an incorrect toast message	Admin Access	High	High
BR-034	No field-level validation/message displayed when duplicate Role Name or Company Email causes 409 Conflict	Admin Access	High	High
BR-035	No maximum threshold validation for kWh Free Units	Offers & Promotions	High	High
BR-036	No minimum/maximum threshold validation for Discount Value	Offers & Promotions	High	High
BR-037	Generic error message displayed instead of specific validation message when creating duplicate Station	Stations	High	High
BR-038	Station-level Sessions view does not support pagination — limited/incomplete session list shown	Stations	Medium	High
BR-039	Permission toggles do not retain the OFF state after saving changes	Admin Access	Low	Low
BR-040	Password field accepts single-character password despite password length requirements	Admin Access	High	High
BR-041	Admin Access – No API call triggered when inspecting Admin Access details	Admin Access	High	High
BR-042	Company Email field accepts invalid email addresses	Admin Access	Medium	Medium
BR-043	User with full module permissions is unable to access the EV Charging CMS after permissions are assigned	Admin Access	High	High
BR-044	Company Email field accepts invalid email format	Admin Access	Critical	Critical
BR-045	Settlements – Graph displays data for a different month than Recent Settlements	Settlements	High	High
BR-046	Settlements – Recent Settlements data is not displayed when 7D filter is applied	Settlements	Medium	High
BR-047	Fleet Management – Mapped Vehicles List is Missing under Fleet Details	Fleets	Critical	Critical
BR-048	Consumer Analytics – By Station and By Region Data Not Updating Based on 7D Filters	Consumer Analytics	High	High
BR-049	Profile – Unable to preview the uploaded profile picture	Profile	Medium	Medium
BR-050	Fleet Sessions table showing "Unassigned / Test Vehicle" and generic hashed Station IDs instead of actual vehicle/station data	Fleets	High	High
BR-051	Energy & Utilization chart X-axis labels show raw dates instead of period-relative labels	Fleets	Low	Medium
BR-052	Fleet Revenue chart X-axis labels show raw dates instead of period-relative labels	Fleets	Low	Medium
BR-053	Password visibility icon is missing	Admin Access	Low	Low
BR-054	Mandatory fields are missing * indicators	Admin Access	Medium	Medium
BR-055	Phone field accepts an invalid-length phone number	Admin Access	Medium	Medium

Ref	Bug Title	Module	Severity	Priority
BR-056	Create Role form displays generic error instead of field-level validation messages	Admin Access	Medium	Medium
BR-057	Password field does not indicate whether it is mandatory	Admin Access	Low	Low
BR-058	Role Name field accepts special-character-only input without validation	Admin Access	Medium	Medium
BR-059	Full Name field accepts invalid numeric/special-character input	Admin Access	Medium	Medium
BR-060	Admin Access – Super Admin unable to update Role Permission Matrix from Matrix Visibility	Admin Access	High	High
BR-061	Super Admin is unable to update Role Properties	Admin Access	High	High
BR-062	No confirmation email is sent after creating a new role/user	Admin Access	High	High
BR-063	Sessions – Export PDF has improper alignment and poor readability	Sessions	Medium	High
BR-064	Sessions – Stop Session action is not working	Sessions	High	High
BR-065	Default values populated for newly added connector fields	Stations	Low	Low
BR-066	Station – Maximum connector limit is not enforced	Stations	Medium	Medium
BR-067	No confirmation prompt when cancelling Station creation	Stations	Medium	Medium
BR-068	Address field accepts numeric-only input	Stations	Medium	Medium
BR-069	Station Name field accepts numeric-only input	Stations	Medium	Medium
BR-070	Tariffs – Station dropdown is not sorted alphabe	Tariffs	Medium	Medium
BR-071	When a user enters the module, the time-period filter should default to 7D (7 Days), while all other applicable filters should be set to their defined default values.	Consumer Analytics	High	High
BR-072	Consumer Analytics – Total Sessions mismatch between By Region and By Station	Consumer Analytics	High	High
BR-073	Consumer Analytics – Station filter displays only 9 stations instead of all 16 stations(Super Admin)	Consumer Analytics	High	High
BR-074	Station – State dropdown values are not displayed in alphabetical order	Stations	Medium	Medium
BR-075	Add Vehicle – Mobile Number field accepts invalid number 0000000009	Fleets	Critical	Critical
BR-076	Fleet Management – No session data displayed in Fleet Sessions	Fleets	Critical	Critical
BR-077	Vehicle Management – Mobile Number field accepts all zero values	Fleets	Medium	Medium
BR-078	Vehicle Management – Entered field values persist after cancelling and reopening Add Vehicle	Fleets	Medium	Medium
BR-079	Fleet Management – Vehicle Group mandatory validation message is missing when creating a Fleet	Fleets	Medium	Medium
BR-080	Dashboard – Active Sessions count does not match Sessions module	Dashboard	High	High
BR-081	Dashboard – Station metric data does not match count in Station module data (Super Admin)	Dashboard	High	High
BR-082	No “Clear Filters” option to reset applied session filters	Sessions	Medium	Medium
BR-083	Session data is truncated in exported CSV/PDF	Sessions	High	High
BR-084	Future dates can be entered manually without validation in Custom Date Range	Sessions	Medium	Medium
BR-085	Completed status filter displays Active sessions as well	Sessions	High	High

Ref	Bug Title	Module	Severity	Priority
BR-086	Active session cannot be stopped	Sessions	High	High
BR-087	Application allows creation of duplicate Station Names	Stations	Medium	Medium
BR-088	Dashboard: Alerts on Dashboard are not redirecting to alert details	Dashboard	High	High
BR-089	Settlements: Settlement data is not displayed correctly for SA/CPO	Settlements	Critical	Critical
BR-090	Settlements: Tenant hierarchy data not displayed correctly for Super Admin	Settlements	Critical	Critical
BR-091	Settlements: Insufficient station data available for settlement validation(at least 5 stations data we need for super admin based on CPO)	Settlements	Medium	Medium
BR-092	Recent Settlements: Pagination is not available as required	Settlements	Medium	Medium
BR-093	Settlement Details: Net Payable Amount does not match settlement data	Settlements	Critical	Critical
BR-094	Recent Settlements: Session ID is missing	Settlements	Medium	Medium
BR-095	Clear Filters option is missing from the Settlements module	Settlements	Medium	Medium
BR-096	Settlement date fields accept invalid/future dates through keyboard input without validation	Settlements	Medium	Medium
BR-097	Settlements: Period filter refreshes the Recent Settlements data unexpectedly	Settlements	Medium	Medium
BR-098	Settlements: Future dates are allowed in Custom Range	Settlements	Critical	Critical
BR-099	Settlements: Revenue Trend data not matching selected period	Settlements	Critical	Critical
BR-100	Settlements: Metric data not changing correctly based on selected period	Settlements	Critical	Critical
BR-101	Alerts on Dashboard are not clickable/redirecting to alert details	Dashboard	High	High
BR-102	Station ID cannot be searched in Stations module	Stations	Medium	Medium
BR-103	Fleet dropdown is not sorted alphabetically	Fleets	Low	Low
BR-104	Add Vehicle Management - Duplicate Fleet Names are displayed in Fleet dropdown	Fleets	Medium	Medium

Bug Reports

Reports BR-001 to BR-104.

BR-001 Admin Account Dashboard API Sends Unnecessary Date Parameters			
MODULE Dashboard	CATEGORY Backend	SEVERITY Medium	PRIORITY Medium

STEPS TO REPRODUCE

1. Log in using an Admin Account.
2. Navigate to the Dashboard.
3. Open Network → Fetch/XHR.
4. Check the Station Breakdown API request.

EXPECTED RESULT

The API should send only the parameters required for the Admin Account Dashboard.

ACTUAL RESULT

The Station Breakdown API request includes fromDate and toDate parameters even though the Dashboard does not require these parameters for the request.

BR-002 Remove Clone Functionality from System Roles			
MODULE Admin Access	CATEGORY UI Functional	SEVERITY High	PRIORITY High

STEPS TO REPRODUCE

1. Navigate to Admin Access.
2. Go to System Roles.
3. Open the More (:) menu for any System Role.
4. Observe the Clone option.
5. Clone the role.

EXPECTED RESULT

Since there is no defined credential/account flow for a cloned role, the Clone option should be removed from the System Roles actions unless a valid use case and user-assignment/credential flow are defined.

ACTUAL RESULT

The Clone option allows a new role to be created, but there is no defined user/account credential associated with the newly cloned role. It is unclear how the cloned role is intended to be used for login/access.

BR-003 Unable to Send Message in Support Ticket - Messages API Returns 409 Conflict			
MODULE Support	CATEGORY UI Functional	SEVERITY High	PRIORITY High

STEPS TO REPRODUCE

1. Navigate to Support.
2. Open an existing support ticket.
3. Enter a message in the conversation box.
4. Click the Send button.
5. Observe the API response and UI.

EXPECTED RESULT

The message should be successfully sent and displayed in the ticket conversation.

ACTUAL RESULT

The message is not sent. The POST [API endpoint] API returns 409 Conflict, and the application displays:
“The request conflicts with an existing resource”

BR-004 Unable to Acknowledge or Resolve Alert - Alert Action APIs Return 403 Forbidden			
MODULE Alerts	CATEGORY UI Functional	SEVERITY High	PRIORITY High

STEPS TO REPRODUCE

1. Navigate to Alerts.
2. Open an alert with OPEN status.
3. Click Acknowledge and observe the response.
4. Click Mark Resolved and observe the response.

EXPECTED RESULT

The user should be able to successfully Acknowledge and Mark Resolved an alert, and the alert status should be updated accordingly.

ACTUAL RESULT

Both actions fail:

Acknowledge: PUT API returns 403 Forbidden and UI displays “Failed to acknowledge alert”.

Mark Resolved: PUT API returns 403 Forbidden and UI displays “Failed to resolve alert”.

The alert remains in OPEN status.

BR-005 Unable to Stop Active Session - Remote Stop API Returns 400 Bad Request			
MODULE Sessions	CATEGORY UI Functional	SEVERITY High	PRIORITY High

STEPS TO REPRODUCE

1. Navigate to Sessions.
2. Open an Active session.
3. Click Stop Session.
4. Click Stop in the confirmation popup.
5. Observe the API response and UI message.

EXPECTED RESULT

The stop command should be successfully processed, the session should be stopped, and the session status should be updated accordingly.

ACTUAL RESULT

The remote-stop API returns 400 Bad Request, and the session is not stopped. The application displays the validation message:

“Failed to send stop command”

BR-006 No validation message displayed when Support Ticket Description is less than 15 characters			
MODULE Support	CATEGORY UI Functional	SEVERITY Low	PRIORITY Low

STEPS TO REPRODUCE

1. Navigate to Support.

2. Click New Ticket.
3. Enter valid data in the mandatory fields.
4. In the Description field, enter fewer than 15 characters.
Example: Describe your
5. Observe the Submit Ticket button.
6. Try to proceed with ticket creation.

EXPECTED RESULT

The system should clearly inform the user that the description must contain at least 15 characters.

For example:

"Description must contain at least 15 characters."

The validation message should be displayed near the Description field.

ACTUAL RESULT

The UI indicates "Minimum 15 characters required."

However, there is no proper validation/error message indicating that the entered description is invalid.

The Submit Ticket button remains disabled/inactive.

The user is not clearly informed that they need to enter additional characters.

BR-007 Support Ticket cannot be submitted when Title contains only spaces, with no validation message displayed			
MODULE Support	CATEGORY UI Functional	SEVERITY Medium	PRIORITY Medium

STEPS TO REPRODUCE

1. Navigate to the Support module.
2. Click New Ticket.
3. In the Title field, enter only spaces, for example:
4. Fill in the other mandatory fields with valid data:
5. Category
6. Priority
7. Station
8. Description
9. Click Submit Ticket.
10. Observe the behavior.

EXPECTED RESULT

The system should validate the Title field and display a clear validation message, for example:

"Title cannot contain only spaces."

The user should be prevented from submitting the ticket until a valid title is entered.

ACTUAL RESULT

No validation message is displayed for the Title field.

The ticket is not submitted/created.

The user receives no indication explaining why the ticket cannot be submitted.

BR-008 Unable to Raise Support Ticket - API Returns 409 Conflict			
MODULE Support	CATEGORY UI Functional	SEVERITY High	PRIORITY High

STEPS TO REPRODUCE

1. Navigate to the Support module.

2. Click New Ticket.
3. Enter a valid ticket title, e.g. "Unable to start charging session".
4. Select Charger Issue as the category.
5. Select High priority.
6. Select a valid Station and Charger.
7. Enter a valid description.
8. Click Submit Ticket.
9. Open the browser Network tab and check the ticket creation API.

EXPECTED RESULT

The ticket should be created successfully when valid ticket details are provided.

The newly created ticket should appear in the Support ticket list.

The API should return a successful response instead of 409 Conflict.

ACTUAL RESULT

The support ticket is not created.

The POST [API endpoint] API returns 409 Conflict.

The UI displays the message: "The request conflicts with an existing resource."

The ticket does not appear in the Support ticket list.

BR-009 Dashboard Displays Static/Mock Data When No Actual Data Is Available			
MODULE Dashboard	CATEGORY UI Functional	SEVERITY High	PRIORITY High

STEPS TO REPRODUCE

1. Log in to the EV Charging CMS.
2. Navigate to the Dashboard.
3. Check the Station Analytics section.
4. Check the Recent Sessions section.
5. Check the Charger Network section.
6. Verify whether the displayed records/statuses are supported by the current backend/API data.

EXPECTED RESULT

All three sections should display data dynamically based on the actual API/backend response. If no data is available, the respective section should show an appropriate empty state such as "No data available" instead of displaying static/mock values.

ACTUAL RESULT

Even when there is no corresponding actual data available, the Dashboard displays predefined/static data in:
Station Analytics – station names and session counts are displayed.

Recent Sessions – session IDs, stations, chargers, energy, amount and status are displayed.

Charger Network – charger status/count information is displayed.

BR-010 Deleted System Roles Still Available for Assignment			
MODULE Admin Access	CATEGORY UI Functional	SEVERITY High	PRIORITY High

STEPS TO REPRODUCE

1. Navigate to Admin Access.
2. Delete an existing system role.
3. Navigate to Assign Roles to Team Members.
4. Open the Role dropdown/list.

5. Observe the available system roles.

EXPECTED RESULT

Deleted system roles should no longer be displayed or available for assignment to team members.

ACTUAL RESULT

System roles that have already been deleted are still displayed and available for selection.

TECHNICAL OBSERVATIONS

The Assign Roles to Team Members section is still displaying system roles that have already been deleted from the System Roles section.

BR-011 11 module permissions assigned to role but only 9 modules are displayed			
MODULE Admin Access	CATEGORY UI Functional	SEVERITY High	PRIORITY High

DESCRIPTION

When 11 module permissions are assigned to a role through the Admin Access permission matrix, the role is successfully configured with access to all 11 modules. However, after assigning/logging in with the role, only 9 modules are displayed in the EV Charging CMS.

STEPS TO REPRODUCE

1. Login as Super Admin.
2. Navigate to Admin Access.
3. Create or edit a role.
4. Assign permissions for 11 modules.
5. Save the role.
6. Verify that all 11 module permissions are saved.
7. Assign the role to a user.
8. Login using the assigned user.
9. Check the EV Charging CMS navigation/menu.
10. Observe the available modules.

EXPECTED RESULT

All 11 modules assigned to the role should be displayed and accessible to the user according to the configured permissions.

ACTUAL RESULT

Although permissions for 11 modules are assigned to the role, only 9 modules are displayed to the user.

BR-012 Utilization Trend Displays Time Not Provided by API			
MODULE Consumer Analytics	CATEGORY UI/UX	SEVERITY Medium	PRIORITY Medium

EXPECTED RESULT

The displayed time should be based on a valid data source/API response or defined business logic. If no time is provided, the UI should not display an arbitrary/fixed time.

ACTUAL RESULT

The growth-trend API returns only the date for each data point and does not provide any time information. However, the frontend displays 5:30 AM for the data points even though no corresponding time value is received from the API.

BR-013**Dashboard Station Analytics - Additional API Data Not Displayed**MODULE
DashboardCATEGORY
UI FunctionalSEVERITY
MediumPRIORITY
Medium**STEPS TO REPRODUCE**

1. Navigate to the Dashboard.
2. Open the browser Network tab.
3. Reload the Dashboard.
4. Locate the Station Analytics API request.
5. Compare the API response with the Station Analytics section on the Dashboard.

EXPECTED RESULT

Relevant data returned by the Station Analytics API should be displayed in the Dashboard, or the API should return only the data required by the UI.

ACTUAL RESULT

The Station Analytics API returns additional fields such as Active Users, New Users, Growth %, DAS, and DAU, but the Dashboard only displays Station Name and Sessions.

TECHNICAL OBSERVATIONS

Currently, the Dashboard Station Analytics section displays only the session count, while the Station Analytics API is returning additional details such as Active Users, New Users, Growth %, DAS, and DAU, which are not being used by the frontend. Please confirm whether these fields are required for any current or future UI functionality. If not, the API should ideally be optimized to return only the data required by the Station Analytics UI.

BR-014**Kpis API returns KPI change metrics that are not displayed on the Dashboard**MODULE
DashboardCATEGORY
UI FunctionalSEVERITY
MediumPRIORITY
Medium**STEPS TO REPRODUCE**

1. Navigate to the Dashboard.
2. Open the browser Network tab.
3. Reload the Dashboard.
4. Locate the kpis API request.
5. Check the API response and compare it with the Dashboard KPI cards.

EXPECTED RESULT

All relevant KPI metrics returned by the kpis API should be displayed on the Dashboard, or the API should return only the fields required by the UI.

ACTUAL RESULT

The kpis API returns the following metrics:

lifetimeSessionsChangePercent

monthlySessionsChangePercent

userRetentionChangePercent

However, these values are not displayed on the Dashboard.

TECHNICAL OBSERVATIONS

Currently, the Dashboard displays only selected KPI values, while the kpis API is also returning additional KPI change metrics such as lifetimeSessionsChangePercent, monthlySessionsChangePercent, and userRetentionChangePercent, which are not being used on the frontend. Please confirm whether these additional metrics are required for future/current UI usage. If not required, the API response should ideally be optimized to return only the data required by the Dashboard.

BR-015 Consumer Analytics - Additional Station Metrics Not Displayed			
MODULE Consumer Analytics	CATEGORY UI Functional	SEVERITY Medium	PRIORITY Medium

STEPS TO REPRODUCE

1. Navigate to Consumer Analytics.
2. Select any period.
3. Open the browser Network tab.
4. Locate the station-breakdown API.
5. Compare the API response with the By Station section.

EXPECTED RESULT

All relevant station metrics returned by the station-breakdown API should be displayed in the By Station section, or the API should return only the fields required by the UI.

ACTUAL RESULT

The station-breakdown API returns additional metrics such as Active Users, New Users, and DAU, while the By Station section displays only Station Name, Total Sessions, DAS, and Growth %.

BR-016 Cumulative Registered Users Not Displayed			
MODULE Consumer Analytics	CATEGORY UI/UX	SEVERITY Medium	PRIORITY Medium

STEPS TO REPRODUCE

1. Navigate to Consumer Analytics.
2. Select any period, e.g. Last 30 days.
3. Open the browser Network tab.
4. Observe the growth-trend API response.
5. Compare the API response with the Utilization Trend chart.

EXPECTED RESULT

The UI should display all relevant metrics returned by the growth-trend API, including cumulativeRegisteredUsers, if this metric is intended to be part of the Utilization Trend.

ACTUAL RESULT

The growth-trend API returns cumulativeRegisteredUsers, but the Utilization Trend UI displays only New Users and Returning Users.

BR-017 Alert displayed on Dashboard is not found in Alerts module			
MODULE Dashboard	CATEGORY UI Functional	SEVERITY High	PRIORITY High

STEPS TO REPRODUCE

1. Log in to the EV Charging CMS.
2. Navigate to the Dashboard.
3. Go to the Alerts section.
4. Observe the alert "Demo Charging Hub".
5. Navigate to the Alerts module.
6. Search for "Demo Charging Hub".

EXPECTED RESULT

Any alert displayed in the Dashboard should also be available and searchable in the Alerts module with the corresponding alert details.

ACTUAL RESULT

The alert “Demo Charging Hub” is displayed on the Dashboard, but when searching for the same alert in the Alerts module, “No alert found” is displayed.

TECHNICAL OBSERVATIONS

The search works correctly when the exact alert text is entered, but adding an extra leading or trailing space prevents the expected results from being displayed.

BR-018 Dashboard Alerts section displays alert records, but no API call is observed for fetching the alert data.			
MODULE Dashboard	CATEGORY UI Functional	SEVERITY High	PRIORITY High

EXPECTED RESULT

The Dashboard Alerts section should retrieve its data through the intended backend API.

ACTUAL RESULT

Alerts are displayed on the Dashboard, but no corresponding Alerts API is called in Network.

BR-019 Notifications API is triggered repeatedly with the same request and response during Dashboard usage.			
MODULE Dashboard	CATEGORY UI Functional	SEVERITY High	PRIORITY High

EXPECTED RESULT

The API should be called according to the intended polling mechanism and should not make unnecessary repeated requests.

ACTUAL RESULT

Notifications API is called multiple times at intervals and returns the same notification data.

BR-020 Dashboard - Clicking an alert redirects to Alerts page with “Alert Not Found” error			
MODULE Dashboard	CATEGORY Functional / Navigation / Data Mapping	SEVERITY High	PRIORITY High

DESCRIPTION

When the user clicks an alert from the Dashboard, the system redirects to the Alerts module, but the selected alert details cannot be found and an “Alert Not Found” error message is displayed.

STEPS TO REPRODUCE

1. Login to the EV Charging CMS.
2. Navigate to the Dashboard.
3. Locate the Alerts section.
4. Click on any available alert.
5. Observe the redirection.
6. Verify the Alerts page and the displayed message.

EXPECTED RESULT

Clicking an alert should redirect the user to the Alerts module.

The selected alert should be available and highlighted/displayed.

The alert details should load successfully without any error.

ACTUAL RESULT

The user is redirected to the Alerts module, but the selected alert cannot be found and the system displays:
“Alert Not Found”

BR-021 DAS (Daily Active Sessions) showing user data instead of DAS data			
MODULE Consumer Analytics	CATEGORY UI/UX	SEVERITY High	PRIORITY High

DESCRIPTION

DAS should reflect active session activity for today and should not be 0 while a session is actively in progress.

STEPS TO REPRODUCE

1. Log in to EV Charging CMS.
2. Navigate to Consumer Analytics.
3. Set Period filter to Last 7 days (fromDate=YYYY-MM-DD&toDate=YYYY-MM-DD), Region = All Regions, Station = All Stations.
4. Start/ensure there is 1 live charging session in progress at a station (e.g., Demo Station A, Demo City, Demo State).
5. Observe the DAS column in both the By Region table and the By Station table.

EXPECTED RESULT

DAS should count/reflect the currently active session for today's date.

For the region/station with the live session (Demo City, Demo State / Demo Station A), DAS should show at least 1, not 0.

ACTUAL RESULT

DAS (Daily Active Sessions) showing user data instead of DAS data.

TECHNICAL OBSERVATIONS

The API is currently returning data for the previous day, due to which the DAS data is not available/displayed for the current date. The API should return the latest/current-date data so that the DAS value can be calculated and displayed correctly.

BR-022 Consumer Analytics - mismatch session data By Station and By Region Data Not Updating Based on 7D Filters			
MODULE Consumer Analytics	CATEGORY Backend	SEVERITY High	PRIORITY High

DESCRIPTION

In Consumer Analytics, the By Station and By Region data is not dynamically updating based on the selected Region and Station filters.

STEPS TO REPRODUCE

1. Navigate to Consumer Analytics.
2. Select a specific Region filter.
3. Verify the By Station and By Region data.
4. Change the Region to another region.
5. Select a specific Station.
6. Observe the By Station and By Region data.

EXPECTED RESULT

When user filtered by region and by station period set to 7D period expected session data should be the same in the by region and by station.

ACTUAL RESULT

Login with SA -> go to CA-> set 7D period ->The session data by region =19 and by station session data =24 mismatched.

BR-023 Dashboard: Session count mismatch between Dashboard "Station Analysis" and Consumer Analytics "By Station" widgets			
MODULE Dashboard	CATEGORY Front End	SEVERITY High	PRIORITY High

STEPS TO REPRODUCE

1. Log in to EV Charging CMS.
2. Navigate to Dashboard and note the session count shown in the Station Analysis widget for a given station and time period.
3. Navigate to Consumer Analytics → By Station table.
4. Apply the same time period/filters (Region, Station, Period) as used in step 2.
5. Compare the Total Sessions value for the same station between both screens.

EXPECTED RESULT

Session counts for a given station, over the same date range and filters, should be identical across all widgets/pages in the EV Charging CMS.

ACTUAL RESULT

Session counts for the same station and same reporting period differ between the Dashboard's Station Analysis widget and the Consumer Analytics By Station table.

BR-024 Settlements: Session data inconsistency across module by the Station (Demo Station A)			
MODULE Settlements	CATEGORY Backend	SEVERITY Critical	PRIORITY Critical

STEPS TO REPRODUCE

1. Navigate to the Settlements module.
2. Select the 7D (7 Days) filter.
3. Observe the settlement metrics.
4. Verify the Recent Settlements section.

EXPECTED RESULT

Data Consistency Should be same across the modules.

ACTUAL RESULT

Data inconsistency across the modules

TECHNICAL OBSERVATIONS

Session data by station, Demo Station A sessions data =1859 but in session module session data is =25.

BR-025 Settlements - Total Lifetime Earnings is displayed as 0 despite Gross Revenue and Net Payable having data			
MODULE Settlements	CATEGORY UI/UX	SEVERITY High	PRIORITY High

STEPS TO REPRODUCE

1. Navigate to the Settlements module.
2. Observe the settlement metrics.
3. Verify the Gross Revenue and Net Payable values.

4. Check the Total Lifetime Earnings metric.

EXPECTED RESULT

Total Lifetime Earnings should display the correct cumulative earnings based on the available settlement/revenue data.

ACTUAL RESULT

Gross Revenue and Net Payable display valid data, but Total Lifetime Earnings is displayed as 0.

BR-026 Disabling Matrix Visibility does not restrict module access for assigned user			
MODULE Admin Access	CATEGORY UI Functional	SEVERITY High	PRIORITY High

STEPS TO REPRODUCE

1. Log in as Super Admin.
2. Go to Admin Access.
3. Select the Demo QA role.
4. Turn OFF the Matrix Visibility toggle.
5. Save the changes.
6. Log out from Super Admin.
7. Log in using the Demo QA account.
8. Refresh the page.

EXPECTED RESULT

When Matrix Visibility is disabled, the permissions behavior should follow the defined RBAC configuration, and the user should not have unrestricted access to all modules if customized permissions are disabled.

ACTUAL RESULT

Even though Matrix Visibility is disabled for Demo QA, the Demo QA user can still access all EV Charging CMS modules/options.

TECHNICAL OBSERVATIONS

Even after Matrix Visibility is turned off, the account can still be accessed.

BR-027 User is not assigned to the selected role and Assigned Users count is not updated			
MODULE Admin Access	CATEGORY UI Functional	SEVERITY High	PRIORITY High

STEPS TO REPRODUCE

1. Log in as Super Admin.
2. Go to Admin Access.
3. Open Assign Users.
4. Select a user.
5. Assign an existing role to the user.
6. Save the changes.
7. Check the assigned role for the user.
8. Check the Assigned Users count on the Admin Access dashboard.

EXPECTED RESULT

The selected role should be successfully assigned to the user, and the Assigned Users count should update accordingly.

ACTUAL RESULT

The selected role is not assigned to the user, and the Assigned Users count is also not updated.

BR-028**No confirmation prompt when cancelling Role creation with entered data**MODULE
Admin AccessCATEGORY
UI/UXSEVERITY
MediumPRIORITY
Medium**STEPS TO REPRODUCE**

1. Go to Admin Access.
2. Click Create Role.
3. Enter data in the Role creation form.
4. Click Cancel.

EXPECTED RESULT

A confirmation popup should appear, for example:

“Are you sure you want to cancel? All entered data will be lost.” with options such as Continue/Cancel.

ACTUAL RESULT

The form closes immediately and the entered data is discarded without any confirmation.

BR-029**No option to permanently delete a disabled account**MODULE
Admin AccessCATEGORY
UI FunctionalSEVERITY
HighPRIORITY
High**STEPS TO REPRODUCE**

1. Log in as Super Admin.
2. Go to Admin Access.
3. Disable an existing account.
4. Open the actions menu for the disabled account.
5. Click Delete again.

EXPECTED RESULT

There should be a clear option to permanently delete the account if account deletion is supported by the system. The Delete action should either permanently delete the account or provide an appropriate deletion workflow.

ACTUAL RESULT

The Delete action again opens the Disable Role flow. The account is only disabled again, and there is no option to permanently delete/remove the account.

BR-030**Disabled user account can still log in successfully**MODULE
Admin AccessCATEGORY
UI FunctionalSEVERITY
CriticalPRIORITY
Critical**STEPS TO REPRODUCE**

1. Log in as Super Admin.
2. Go to Admin Access.
3. Disable an existing user/account.
4. Verify that the account shows as disabled.
5. Log out from Super Admin.
6. Try to log in using the disabled account credentials.

EXPECTED RESULT

A disabled account should be prevented from logging in and should receive an appropriate message such as “Your account has been disabled. Please contact the administrator.”

ACTUAL RESULT

The disabled account is still able to log in successfully.

BR-031 "Delete" option should be replaced with "Disable Role"			
MODULE Admin Access	CATEGORY UI/UX	SEVERITY Low	PRIORITY Low

STEPS TO REPRODUCE

1. Go to Admin Access.
2. Open the three-dot menu for an existing role.
3. Select Delete.
4. Observe the confirmation dialog.
5. The dialog asks to "Disable Role Mapping?"
6. Click Disable Role.

EXPECTED RESULT

The action should be labelled "Disable Role" to accurately represent what the system actually does.

ACTUAL RESULT

The action is labelled "Delete", but the subsequent flow only disables the role.

BR-032 Application allows creation of multiple roles with the same mobile number			
MODULE Admin Access	CATEGORY UI Functional	SEVERITY High	PRIORITY High

STEPS TO REPRODUCE

1. Log in as Super Admin.
2. Go to Admin Access → Create Role.
3. Create a role with a valid mobile number, e.g. 9000012345.
4. Create another role using the same mobile number with otherwise valid details.
5. Click Create Role Profile.

EXPECTED RESULT

If mobile numbers must be unique, the application should prevent duplicate mobile numbers and display a clear message such as "Mobile number is already registered."

ACTUAL RESULT

The application allows the second role to be created using the same mobile number.

BR-033 Admin Access Refresh button does not refresh Admin Access data and displays an incorrect toast message			
MODULE Admin Access	CATEGORY UI Functional	SEVERITY High	PRIORITY High

STEPS TO REPRODUCE

1. Login as Super Admin.
2. Go to Admin Access.
3. Open the Network tab.
4. Click Refresh.
5. Observe the UI and Network requests.

EXPECTED RESULT

Refresh should fetch the latest Admin Access roles, users, and permission data.

The displayed data should be updated accordingly.

If a toast is required, it should be relevant, e.g. "Admin Access data refreshed successfully."

ACTUAL RESULT

An "Admin Access Board" toast is displayed.

The Network tab shows the notifications request with 200 OK, but no apparent Admin Access roles/permissions refresh request is triggered.

Admin Access data does not appear to be refreshed.

BR-034 No field-level validation/message displayed when duplicate Role Name or Company Email causes 409 Conflict			
MODULE Admin Access	CATEGORY UI Functional	SEVERITY High	PRIORITY High

STEPS TO REPRODUCE

1. Log in as Super Admin.
2. Go to Admin Access → Create Role.
3. Enter an already existing Role Name.
4. Enter an already registered Company Email.
5. Fill the remaining mandatory fields with valid details.
6. Click Create Role Profile.
7. Check the Network response.

EXPECTED RESULT

The application should display a clear, user-friendly validation message, for example:

"Role Name already exists."

"Company Email is already registered."

The user should be able to understand why the role cannot be created without checking the Network tab.

ACTUAL RESULT

The role is not created and the API returns 409 Conflict, but the UI does not display a clear validation message explaining that the Role Name and/or Company Email already exists.

BR-035 No maximum threshold validation for kWh Free Units			
MODULE Offers & Promotions	CATEGORY UI Functional	SEVERITY High	PRIORITY High

STEPS TO REPRODUCE

1. Go to Offers & Promos.
2. Click Create New Campaign.
3. Select kWh Free Units under Discount Details.
4. Enter an extremely high value, such as 1,200,000,000 kWh.
5. Publish the offer.

EXPECTED RESULT

The system allows an extremely high number of free kWh units without any maximum limit validation.

ACTUAL RESULT

The system should have a minimum and maximum threshold for Free kWh Units and display a validation message when the entered value exceeds the allowed limit.

BR-036 No minimum/maximum threshold validation for Discount Value			
MODULE Offers & Promotions	CATEGORY UI Functional	SEVERITY High	PRIORITY High

STEPS TO REPRODUCE

1. Go to Offers & Promos.
2. Create or edit an offer.
3. Select Discount Type → Flat Amount.
4. Enter an unusually high discount value, e.g. ₹10,00,00,000.
5. Save/submit the offer.

EXPECTED RESULT

The system should define and enforce minimum and maximum allowed discount values. If the entered value exceeds the maximum threshold, an appropriate validation message should be displayed, for example:
“Discount amount cannot exceed the maximum allowed limit.”

ACTUAL RESULT

The system allows an extremely high discount amount without enforcing a minimum or maximum threshold.

BR-037 Generic error message displayed instead of specific validation message when creating duplicate Station			
MODULE Stations	CATEGORY UI/UX	SEVERITY High	PRIORITY High

STEPS TO REPRODUCE

1. Go to Stations → Add New Station.
2. Enter details that already exist for another station.
3. Click Save Station.
4. Observe the error message.

EXPECTED RESULT

The application should display a clear and specific validation message identifying the field/reason causing the failure, for example:

“A station with this Station ID already exists.”

This allows the user to understand what needs to be corrected without checking the Network tab.

ACTUAL RESULT

Station creation fails with 400 Bad Request, but the UI only displays the generic message:

“Request failed with status code 400”

The specific reason for the failure is not shown to the user.

BR-038 Station-level Sessions view does not support pagination — limited/incomplete session list shown			
MODULE Stations	CATEGORY UI/UX	SEVERITY Medium	PRIORITY High

STEPS TO REPRODUCE

1. Log in to EV Charging CMS.
2. Navigate to Stations module.
3. Click on any specific station (especially one with a high session count) to view its sessions.
4. Observe the sessions list/table.

EXPECTED RESULT

The Station Detail → Sessions view should implement pagination, allowing users to browse through all sessions for that station in manageable pages.

ACTUAL RESULT

Sessions list for the selected station is displayed without pagination controls.

BR-039

Permission toggles do not retain the OFF state after saving changes

MODULE
Admin Access

CATEGORY
UI Functional

SEVERITY
Low

PRIORITY
Low

STEPS TO REPRODUCE

1. Log in as Super Admin.
2. Go to Admin Access.
3. Select a role.
4. In the Permissions Matrix, turn OFF the required module permission toggles.
5. Click Save Changes.
6. Recheck the permission toggles or reload the page.

EXPECTED RESULT

After turning a permission toggle OFF and saving, the toggle should remain OFF, and the corresponding permission should be revoked for that role.

ACTUAL RESULT

The toggles do not remain in the OFF state after saving. The permission state is not updated/persisted correctly.

BR-040

Password field accepts single-character password despite password length requirements

MODULE
Admin Access

CATEGORY
UI Functional

SEVERITY
High

PRIORITY
High

STEPS TO REPRODUCE

1. Navigate to Admin Access → Create New Role.
2. Enter valid values in the other mandatory fields.
3. Enter a single-character password, e.g. A.
4. Click Create Role Profile.
5. Observe the password validation.

EXPECTED RESULT

The Password field should enforce the defined minimum password length and reject passwords that do not meet the minimum requirement. A clear validation message should be displayed.

ACTUAL RESULT

The application accepts a single-character password without displaying any validation message.

TECHNICAL OBSERVATIONS

The Password field accepts 12345678 even though it contains only numbers and does not satisfy the password complexity requirements.

BR-041 Admin Access - No API call triggered when inspecting Admin Access details			
MODULE Admin Access	CATEGORY UI Functional	SEVERITY High	PRIORITY High

DESCRIPTION

When the user performs an action in the Admin Access module and uses the browser Inspect → Network tab to verify the corresponding backend communication, no API request is triggered.

STEPS TO REPRODUCE

1. Login to the EV Charging CMS.
2. Navigate to Admin Access.
3. Open the required Admin Access screen/details.
4. Open browser Developer Tools → Network.
5. Select the Fetch/XHR filter.
6. Perform the required Admin Access action.
7. Observe the Network tab.

EXPECTED RESULT

A corresponding backend API request should be triggered for the relevant Admin Access operation.

ACTUAL RESULT

No API call is triggered/displayed in the Network → Fetch/XHR tab when the Admin Access action is performed.

BR-042 Company Email field accepts invalid email addresses			
MODULE Admin Access	CATEGORY UI Functional	SEVERITY Medium	PRIORITY Medium

STEPS TO REPRODUCE

1. Go to Admin Access → Create New Role.
2. Enter a valid Role Name.
3. Enter an invalid email, e.g. @@@example.com.
4. Leave/enter other fields as required.
5. Click Create Role Profile.

EXPECTED RESULT

The Company Email field should validate the email format and display a clear validation message for invalid email addresses.

ACTUAL RESULT

The invalid email format is accepted and no field-level validation is displayed.

BR-043 User with full module permissions is unable to access the EV Charging CMS after permissions are assigned			
MODULE Admin Access	CATEGORY UI Functional	SEVERITY High	PRIORITY High

STEPS TO REPRODUCE

1. Log in to the EV Charging CMS as Super Admin.
2. Go to Admin Access.
3. Select the Demo QA role.
4. Open the Permissions Matrix – Demo QA.
5. Select/enable all available module permissions, including:
6. Alerts

7. Consumer Analytics
8. Dashboard
9. Fleets
10. Offers & Promos
11. Sessions
12. Settlements
13. Stations
14. Tariffs
15. Support
16. Click Save Changes.
17. Log out from Super Admin.
18. Log in using the Demo QA user credentials.
19. Navigate/access the EV Charging CMS modules.

EXPECTED RESULT

When Super Admin grants and successfully saves all module permissions for the Demo QA role, the Demo QA user should be able to access the permitted modules without authorization errors.

ACTUAL RESULT

Despite all module permissions being enabled and saved for Demo QA, the Demo QA user is unable to properly access the EV Charging CMS. Multiple requests fail with 400 Bad Request / 403 Forbidden errors.

TECHNICAL OBSERVATIONS

Even after specific module/metric permissions are assigned to a role, the user can still see all available options in the account.

BR-044 Company Email field accepts invalid email format			
MODULE Admin Access	CATEGORY UI Functional	SEVERITY Critical	PRIORITY Critical

STEPS TO REPRODUCE

1. Navigate to Admin Access → Create Role.
2. Enter an invalid email such as 1#23@example.com.
3. Fill the remaining required details.
4. Click Create Role Profile.

EXPECTED RESULT

The Company Email field should validate the email format and reject invalid email addresses with a clear field-level validation message.

ACTUAL RESULT

The invalid email format is accepted without any validation message.

BR-045 Settlements - Graph displays data for a different month than Recent Settlements			
MODULE Settlements	CATEGORY UI/UX	SEVERITY High	PRIORITY High

STEPS TO REPRODUCE

1. Navigate to the Settlements module.
2. Apply the required date/filter period.
3. Observe the Settlement Graph.
4. Check the Recent Settlements section.

EXPECTED RESULT

Both the Settlement Graph and Recent Settlements section should display data for the same selected date/filter period. If a given month is selected/displayed in the graph, the Recent Settlements section should also show the corresponding records for that month.

ACTUAL RESULT

The Settlement Graph is displaying settlement data for one month, whereas the Recent Settlements section is displaying settlement records for a different month.

BR-046 Settlements - Recent Settlements data is not displayed when 7D filter is applied			
MODULE Settlements	CATEGORY UI/UX	SEVERITY Medium	PRIORITY High

STEPS TO REPRODUCE

1. Navigate to the Settlements module.
2. Select the 7D (7 Days) filter.
3. Observe the settlement metrics.
4. Verify the Recent Settlements section.

EXPECTED RESULT

When the 7D filter is applied, the Recent Settlements section should display the settlement records corresponding to the selected 7-day period, consistent with the metrics data.

ACTUAL RESULT

Settlement metrics data is available and displayed for the selected 7D period, but the corresponding settlement records are not displayed in the Recent Settlements section.

BR-047 Fleet Management - Mapped Vehicles List is Missing under Fleet Details			
MODULE Fleets	CATEGORY UI/UX	SEVERITY Critical	PRIORITY Critical

DESCRIPTION

The vehicles mapped to a fleet are not displayed under the Fleet Details/Fleet Management screen.

For example:

Fleet: Demo Delivery Fleet

Vehicle Group: Delivery Vans

Mapped Vehicles:

DEMO-VEH-0001

DEMO-VEH-0002

DEMO-VEH-0003

The fleet exists and the vehicles are mapped to it, but the Vehicles List is missing/not displayed under the fleet.

EXPECTED RESULT

The Fleet Details screen should display all vehicles associated with the selected fleet.

ACTUAL RESULT

The Fleet Details screen does not display the vehicles mapped to the selected fleet.

BR-048	Consumer Analytics - By Station and By Region Data Not Updating Based on 7D Filters		
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MODULE Consumer Analytics	CATEGORY Backend	SEVERITY High	PRIORITY High
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DESCRIPTION

In Consumer Analytics, the By Station and By Region data is not dynamically updating based on the selected Region and Station filters.

STEPS TO REPRODUCE

1. Navigate to Consumer Analytics.
2. Select a specific Region filter.
3. Verify the By Station and By Region data.
4. Change the Region to another region.
5. Select a specific Station.
6. Observe the By Station and By Region data.

EXPECTED RESULT

By Region data should display only data relevant to the selected region.

By Station data should display only stations belonging to the selected region.

When a specific station is selected, the analytics data should update to show data only for that station.

Changing or clearing filters should refresh all related metrics and charts accordingly.

ACTUAL RESULT

The By Station and By Region data does not change correctly based on the selected Region/Station filters and continues to display unrelated or previously loaded data.

BR-049	Profile - Unable to preview the uploaded profile picture		
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MODULE Profile	CATEGORY UI Functional	SEVERITY Medium	PRIORITY Medium
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DESCRIPTION

The user is unable to preview the profile picture from the Profile screen. After uploading or selecting a profile picture, the image preview is not displayed correctly.

STEPS TO REPRODUCE

1. Log in to the application.
2. Navigate to Profile.
3. Upload/select a profile picture.
4. Save the profile changes.
5. Open the profile picture or try to preview it.
6. Observe the result.

EXPECTED RESULT

The uploaded profile picture should be displayed correctly in the profile section, and the user should be able to preview the image.

ACTUAL RESULT

The profile picture cannot be previewed/displayed correctly.

BR-050	Fleet Sessions table showing "Unassigned / Test Vehicle" and generic hashed Station IDs instead of actual vehicle/station data		
MODULE Fleets	CATEGORY Backend	SEVERITY High	PRIORITY High

DESCRIPTION

On the Fleet Sessions table, the Vehicle column is showing a generic placeholder value "Unassigned / Test Vehicle" for all rows, and the Station column is showing raw/generic hashed identifiers (e.g., Station 59fac34b, Station 23064cf7, Station a906d187) instead of actual, human-readable station names. This makes it impossible to identify which vehicle used which real station for a given session.

STEPS TO REPRODUCE

1. Log in to EV Charging CMS.
2. Navigate to Fleets → Sessions.
3. Observe the Vehicle and Station columns across session rows.

EXPECTED RESULT

Station column should display the user-readable station name (as shown elsewhere in the EV Charging CMS, e.g., "Demo Station A, Demo City, Demo State") instead of the raw internal hashed station ID. Vehicle column should display the actual vehicle identifier/name assigned to that charging session.

ACTUAL RESULT

Vehicle column: All rows display "Unassigned / Test Vehicle" regardless of session, even for completed sessions with valid energy/amount/duration data.

Station column: All rows display a generic Station <hash> format (e.g., Station 59fac34b) instead of the actual registered station name/location.

BR-051	Energy & Utilization chart X-axis labels show raw dates instead of period-relative labels		
MODULE Fleets	CATEGORY UI/UX	SEVERITY Low	PRIORITY Medium

DESCRIPTION

The Energy & Utilization chart's X-axis currently displays raw calendar dates (in YYYY-MM-DD format)

STEPS TO REPRODUCE

1. Open the dashboard.
2. Go to the Energy & Utilization widget.
3. Observe the X-axis labels (and switch time range tabs if available).

EXPECTED RESULT

X-axis labels should be relative/aggregated to the selected range:

Tab Expected X-axis labels

7D Day-of-week abbreviations: MON, TUE, WED, THU, FRI, SAT, SUN.

30D Weekly buckets: W1, W2, W3, W4

3M Month abbreviations (three-letter month names)

ACTUAL RESULT

X-axis renders literal ISO dates (YYYY-MM-DD format) rather than labels relative to the selected time period.

BR-052	Fleet Revenue chart X-axis labels show raw dates instead of period-relative labels
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MODULE Fleets	CATEGORY UI/UX	SEVERITY Low	PRIORITY Medium
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DESCRIPTION

The Fleet Revenue chart's X-axis currently displays raw calendar dates (in YYYY-MM-DD format) regardless of which time range tab is selected. The labels should instead adapt to the selected range to make the chart easier to scan.

STEPS TO REPRODUCE

1. Open the dashboard.
2. Go to the Fleet Revenue widget.
3. Toggle between the 7D, 30D, and 3M tabs.
4. Observe the X-axis labels.

EXPECTED RESULT

X-axis labels should be relative/aggregated to the selected range:

Tab Expected X-axis labels

7D Day-of-week abbreviations: MON, TUE, WED, THU, FRI, SAT, SUN.

30D Weekly buckets: W1, W2, W3, W4

3M Month abbreviations (three-letter month names)

ACTUAL RESULT

All three tabs (7D / 30D / 3M) render literal ISO dates as X-axis labels (in YYYY-MM-DD format), even for wider ranges like 3M where daily granularity is not meaningful.

BR-053	Password visibility icon is missing
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MODULE Admin Access	CATEGORY UI/UX	SEVERITY Low	PRIORITY Low
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STEPS TO REPRODUCE

1. Navigate to Admin Access.
2. Click Create Role.
3. Enter a password in the Password field.
4. Observe the Password field.

EXPECTED RESULT

An eye icon should be provided in the Password field so the user can toggle between masked and visible password text.

ACTUAL RESULT

The Password field does not have an eye icon to show/hide the entered password.

BR-054	Mandatory fields are missing * indicators
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MODULE Admin Access	CATEGORY UI/UX	SEVERITY Medium	PRIORITY Medium
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STEPS TO REPRODUCE

1. Navigate to Admin Access.
2. Click Create Role.
3. Observe the fields in the Create New Role form.

EXPECTED RESULT

All mandatory fields should display a * indicator:

Role Name *

Full Name *

Company Email *

Password *

Phone *

Description — optional, so no *

ACTUAL RESULT

Only Role Name is marked with a mandatory indicator/validation, while Full Name, Company Email, Password, and Phone do not display *, even though they are mandatory.

BR-055 Phone field accepts an invalid-length phone number			
MODULE Admin Access	CATEGORY UI Functional	SEVERITY Medium	PRIORITY Medium

STEPS TO REPRODUCE

1. Open Create New Role.
2. Enter a phone number with an invalid number of digits.
3. Click Create Role Profile.

EXPECTED RESULT

The Phone field should enforce the expected phone-number length/format and display a field-level validation message when invalid.

ACTUAL RESULT

The Phone field accepts the invalid-length number without displaying validation.

BR-056 Create Role form displays generic error instead of field-level validation messages			
MODULE Admin Access	CATEGORY UI Functional	SEVERITY Medium	PRIORITY Medium

STEPS TO REPRODUCE

1. Navigate to Admin Access.
2. Click Create Role.
3. Leave required/invalid fields blank or enter invalid data.
4. Click Create Role Profile.
5. Observe the validation behavior.

EXPECTED RESULT

Validation messages should be displayed at the respective fields, clearly indicating which field is missing or contains invalid data.

A generic error should not be the only feedback provided to the user.

ACTUAL RESULT

The form does not display validation messages next to the respective fields. Instead, only a generic “Failed to create role” message is displayed as a toast notification.

BR-057 Password field does not indicate whether it is mandatory			
MODULE Admin Access	CATEGORY UI/UX	SEVERITY Low	PRIORITY Low

DESCRIPTION

The Password field has no * mandatory indicator, while the form contains user/account-related information.

EXPECTED RESULT

If Password is mandatory, it should have a * indicator and field-level validation when left blank. If it is optional, this is not a bug.

ACTUAL RESULT

The Password field has no * mandatory indicator, while the form contains user/account-related information.

BR-058 Role Name field accepts special-character-only input without validation			
MODULE Admin Access	CATEGORY UI Functional	SEVERITY Medium	PRIORITY Medium

STEPS TO REPRODUCE

1. Open Create New Role.
2. Enter 123# in Role Name.
3. Submit the form.

EXPECTED RESULT

Role Name should enforce the defined naming rules and reject unsupported/special-character-only values.

ACTUAL RESULT

The role name is accepted without any validation.

BR-059 Full Name field accepts invalid numeric/special-character input			
MODULE Admin Access	CATEGORY UI Functional	SEVERITY Medium	PRIORITY Medium

STEPS TO REPRODUCE

1. Open Create New Role.
2. Enter 123# in the Full Name field.
3. Fill the remaining details.
4. Submit the form.

EXPECTED RESULT

Full Name should accept valid name characters and display validation for invalid input such as numeric/special-character-only values.

ACTUAL RESULT

The Full Name field accepts numeric/special-character input without validation.

BR-060 Admin Access - Super Admin unable to update Role Permission Matrix from Matrix Visibility			
MODULE Admin Access	CATEGORY UI Functional	SEVERITY High	PRIORITY High

DESCRIPTION

The Super Admin is unable to update or save role permissions when accessing the Permission Matrix Visibility option. Changes made to the permission matrix are not successfully updated.

EXPECTED RESULT

Super Admin able to update Role Permission Matrix from Matrix Visibility.

ACTUAL RESULT

The system fails to update the role permission matrix.

BR-061 Super Admin is unable to update Role Properties			
MODULE Admin Access	CATEGORY UI Functional	SEVERITY High	PRIORITY High

STEPS TO REPRODUCE

1. Log in as Super Admin.
2. Go to Admin Access.
3. Open an existing role and click Edit Role Properties.
4. Modify the Feature Access / role properties.
5. Click Save Changes.

EXPECTED RESULT

Super Admin should be able to successfully update the role properties and save the changes.

ACTUAL RESULT

Super Admin is unable to update the role properties and receives "Failed to update role".

TECHNICAL OBSERVATIONS

The role update appears to be successful, but the changes are not reflected in the respective assigned account.

BR-062 No confirmation email is sent after creating a new role/user			
MODULE Admin Access	CATEGORY UI Functional	SEVERITY High	PRIORITY High

STEPS TO REPRODUCE

1. Log in as Super Admin.
2. Go to Admin Access → Create New Role.
3. Enter valid details, including a valid company email.
4. Create the role successfully.
5. Check the registered email inbox.

EXPECTED RESULT

After successful role/user creation, a confirmation/welcome email should be sent to the registered email containing relevant account/role access information.

ACTUAL RESULT

The role/user is created successfully and the created credentials can be used to log in, but no confirmation/welcome email is received on the registered email.

BR-063 Sessions - Export PDF has improper alignment and poor readability			
MODULE Sessions	CATEGORY UI Functional	SEVERITY Medium	PRIORITY High

DESCRIPTION

The exported Sessions PDF is not properly formatted and aligned. The data is difficult to read and lacks a user-friendly layout, making it unclear for users to understand the session details.

STEPS TO REPRODUCE

1. Navigate to Sessions module.

2. Apply any required filters.
3. Click Export PDF.
4. Open the downloaded PDF.
5. Review the alignment, spacing, headers, and session data.

EXPECTED RESULT

PDF should have a clean and professional layout.

All columns should be properly aligned.

Headers should clearly correspond to their respective data.

Long text should wrap or adjust dynamically without overlapping.

Appropriate column widths and spacing should be maintained.

Pagination should be handled properly when there are many records.

Important session information should be clearly readable.

ACTUAL RESULT

The PDF layout is not user-friendly.

BR-064 Sessions - Stop Session action is not working			
MODULE Sessions	CATEGORY Database	SEVERITY High	PRIORITY High

DESCRIPTION

The Stop Session action is not working for an active charging session. When the user attempts to stop an active session, the session is not successfully terminated.

STEPS TO REPRODUCE

1. Navigate to the Sessions module.
2. Identify an Active charging session.
3. Click the Stop Session action.
4. Confirm the stop action, if a confirmation popup is displayed.
5. Observe the session status.

EXPECTED RESULT

Stop Session command should be successfully sent to the charger.

The active charging session should be terminated.

Session status should change from Active to the appropriate completed/stopped status.

ACTUAL RESULT

The Stop Session action fails and the active session continues to remain active. The session status is not updated correctly.

BR-065 Default values populated for newly added connector fields			
MODULE Stations	CATEGORY UI Functional	SEVERITY Low	PRIORITY Low

STEPS TO REPRODUCE

1. Navigate to Stations → Add Station.
2. Scroll to the Connectors section.
3. Click Add Connector.
4. Observe the newly added connector fields.

EXPECTED RESULT

If these fields are mandatory, they should initially be blank and the user should enter the required values. If 22 kW and ₹18/kWh are intended defaults, this should be confirmed from the requirements.

ACTUAL RESULT

The newly added connector automatically contains predefined values of previous station entered value Max kW: 22
Price (₹/kWh): 18.

BR-066 Station - Maximum connector limit is not enforced			
MODULE Stations	CATEGORY UI Functional	SEVERITY Medium	PRIORITY Medium

STEPS TO REPRODUCE

1. Navigate to Stations → Create Station.
2. Enter all required station details.
3. Add connectors up to the configured maximum limit.
4. Try to add another connector beyond the allowed limit.

EXPECTED RESULT

The system should prevent adding any connector beyond the configured maximum limit and display an appropriate validation message, for example:

“Maximum number of connectors allowed per station has been reached.”

ACTUAL RESULT

The system allows multiple connectors to be added without displaying any limit or restriction.

BR-067 No confirmation prompt when cancelling Station creation			
MODULE Stations	CATEGORY UI/UX	SEVERITY Medium	PRIORITY Medium

STEPS TO REPRODUCE

1. Navigate to Stations → Add Station.
2. Enter data in one or more fields.
3. Scroll to the bottom of the form.
4. Click Cancel.

EXPECTED RESULT

A confirmation dialog should be displayed, for example:

“Are you sure you want to cancel? All entered data will be lost.”

Options: Cancel / Yes, Discard

ACTUAL RESULT

The form is cancelled immediately without any confirmation prompt, and the entered data may be lost.

TECHNICAL OBSERVATIONS

When station details are entered and Cancel is clicked, the application should ask for confirmation.

BR-068 Address field accepts numeric-only input			
MODULE Stations	CATEGORY UI Functional	SEVERITY Medium	PRIORITY Medium

STEPS TO REPRODUCE

1. Navigate to Stations → Add Station.
2. Enter 12345 in the Address field.
3. Fill the remaining mandatory fields with valid data.
4. Submit the form.

EXPECTED RESULT

The Address field should validate that a meaningful address is provided and should not allow a numeric-only value if that is outside the intended format.

ACTUAL RESULT

The Address field accepts a numeric-only value.

TECHNICAL OBSERVATIONS

The Address field accepts numeric values without a validation message.

BR-069 Station Name field accepts numeric-only input			
MODULE Stations	CATEGORY UI Functional	SEVERITY Medium	PRIORITY Medium

STEPS TO REPRODUCE

1. Navigate to Stations → Add Station.
2. Enter 12313 in the Station Name field.
3. Fill the remaining mandatory fields with valid data.
4. Click Add/Create Station.

EXPECTED RESULT

Station Name should reject numeric-only input and display an appropriate validation message if station names are expected to contain alphabetic characters.

ACTUAL RESULT

The Station Name field accepts a numeric-only value.

TECHNICAL OBSERVATIONS

The Station Name field accepts numeric values without a validation message.

BR-070 Tariffs - Station dropdown is not sorted alphabe			
MODULE Tariffs	CATEGORY UI Functional	SEVERITY Medium	PRIORITY Medium

DESCRIPTION

The Station dropdown in the Tariffs module does not display station names in alphabetical order, making it difficult for users to quickly find and select the required station.

STEPS TO REPRODUCE

1. Navigate to the Tariffs module.
2. Open Create Tariff or Edit Tariff.
3. Click on the Station dropdown.
4. Observe the order of the station names.

EXPECTED RESULT

Station names should be displayed in alphabetical order (A-Z) in the Station dropdown to improve usability and make station selection easier.

ACTUAL RESULT

Station names are displayed in an inconsistent/non-alphabetical order.

BR-071**When a user enters the module, the time-period filter should default to 7D (7 Days), while all other applicable filters should be set to their defined default values.**

MODULE

Consumer Analytics

CATEGORY

Backend

SEVERITY

High

PRIORITY

High**DESCRIPTION**

When a user enters the module, the time-period filter should default to 7D (7 Days), while all other applicable filters should be set to their defined default values.

STEPS TO REPRODUCE

1. Navigate to the module.
2. Observe the filters immediately after entering the module.
3. Check the Time Period filter and other available filters.
4. Navigate away and re-enter the module.
5. Observe whether the default selections remain consistent.

EXPECTED RESULT

On every fresh entry into the module:

Time Period → 7D (7 Days) by default.

Other filters should display their defined default values.

Data displayed on the screen should automatically correspond to these default filters.

The user should not need to manually select 7D to view the default data.

Default filter behavior should remain consistent after navigating away and returning to the module.

ACTUAL RESULT

The filters are not consistently initialized with the expected default values when the module is opened.

BR-072**Consumer Analytics - Total Sessions mismatch between By Region and By Station**

MODULE

Consumer Analytics

CATEGORY

Backend

SEVERITY

High

PRIORITY

High**STEPS TO REPRODUCE**

1. Navigate to Consumer Analytics.
2. Select Last 7 days.
3. Select Region Demo City B, Demo State.
4. Select All Stations.
5. Compare By Region and By Station session counts.

EXPECTED RESULT

The By Region total should equal the sum of By Station session totals for the selected region and period.

ACTUAL RESULT

By Region: 13 sessions

By Station: 6 sessions

BR-073**Consumer Analytics - Station filter displays only 9 stations instead of all 16 stations(Super Admin)**

MODULE

Consumer Analytics

CATEGORY

Backend

SEVERITY

High

PRIORITY

High**STEPS TO REPRODUCE**

1. Navigate to Consumer Analytics.
2. Open the Station filter dropdown.
3. Check the number of stations available in the dropdown.
4. Compare the displayed stations with the total stations available in the Stations module.

EXPECTED RESULT

The Station filter should display all 16 stations that are available and accessible to the user based on the selected Tenant/CPO and permissions.

ACTUAL RESULT

The Station filter displays only 9 stations, whereas 16 stations are available in the Stations module.

BR-074**Station - State dropdown values are not displayed in alphabetical order**

MODULE

Stations

CATEGORY

UI Functional

SEVERITY

Medium

PRIORITY

Medium**STEPS TO REPRODUCE**

1. Navigate to the Stations module.
2. Click Create Station.
3. Open the State dropdown.
4. Observe the order of the state names.

EXPECTED RESULT

The State dropdown should display all states in alphabetical order (A-Z) for easier selection.

ACTUAL RESULT

The states in the dropdown are not displayed in alphabetical order.

BR-075**Add Vehicle - Mobile Number field accepts invalid number 0000000009**

MODULE

Fleets

CATEGORY

UI/UX

SEVERITY

Critical

PRIORITY

Critical**DESCRIPTION**

The Mobile Number field is accepting 0000000009, which is an invalid Indian mobile number.

The field should validate that the first digit is 6, 7, 8, or 9. A 10-digit number starting with 0 must not be accepted.

STEPS TO REPRODUCE

1. Navigate to Vehicle Management.
2. Click Add Vehicle.
3. Enter 0000000009 in the Mobile Number field.
4. Fill in the remaining mandatory fields.
5. Click Submit/Save.

EXPECTED RESULT

The system should reject 0000000009 and display an appropriate validation message.

Validation rule:

Mobile number must contain exactly 10 digits.

First digit must be 6, 7, 8, or 9.

Numbers starting with 0-5 should be rejected.

ACTUAL RESULT

The system accepts 0000000009 as a valid mobile number and allows the vehicle to be submitted.

BR-076 Fleet Management - No session data displayed in Fleet Sessions			
MODULE Fleets	CATEGORY UI/UX	SEVERITY Critical	PRIORITY Critical

DESCRIPTION

Session data is not being displayed under the Fleet Sessions section, even when vehicles belonging to the fleet have associated charging sessions.

STEPS TO REPRODUCE

1. Navigate to Fleet Management.
2. Select a fleet that has vehicles assigned.
3. Ensure the assigned vehicles have completed/active charging sessions.
4. Open Fleet Sessions.
5. Check the session data.

EXPECTED RESULT

Fleet Sessions should display all relevant charging sessions for vehicles mapped to the selected fleet.

ACTUAL RESULT

No session records are displayed in Fleet Sessions.

BR-077 Vehicle Management - Mobile Number field accepts all zero values			
MODULE Fleets	CATEGORY UI/UX	SEVERITY Medium	PRIORITY Medium

STEPS TO REPRODUCE

1. Navigate to Vehicle Management.
2. Click Add Vehicle.
3. Enter 0000000000 in the Mobile Number field.
4. Enter valid values in all other mandatory fields.
5. Click Submit/Save.

EXPECTED RESULT

The system should reject a mobile number containing only zeros and display a validation message such as "Enter a valid mobile number."

ACTUAL RESULT

The system accepts 0000000000 as a valid mobile number and allows the vehicle to be submitted.

TECHNICAL OBSERVATIONS

The Mobile Number field should not accept values containing only zeros, such as 0000000000.

BR-078 Vehicle Management - Entered field values persist after cancelling and reopening Add Vehicle			
MODULE Fleets	CATEGORY UI/UX	SEVERITY Medium	PRIORITY Medium

STEPS TO REPRODUCE

1. Navigate to Vehicle Management.
2. Click Add Vehicle.

3. Enter valid details in the available fields.
4. Click Cancel.
5. Click Add Vehicle again.
6. Observe the form fields.

EXPECTED RESULT

After clicking Cancel, all entered data should be cleared. When Add Vehicle is opened again, the form should be displayed with empty/default values.

ACTUAL RESULT

The previously entered vehicle details are still populated in the fields after reopening the Add Vehicle screen.

BR-079 Fleet Management - Vehicle Group mandatory validation message is missing when creating a Fleet			
MODULE Fleets	CATEGORY UI/UX	SEVERITY Medium	PRIORITY Medium

DESCRIPTION

While creating a new Fleet, if the user does not select/add a Vehicle Group and attempts to submit the form, the system does not display a validation message for the Vehicle Group field.

STEPS TO REPRODUCE

1. Login to the EV Charging CMS.
2. Navigate to Fleet Management.
3. Click Create Fleet.
4. Enter all other required Fleet details.
5. Leave the Vehicle Group field empty.
6. Click Submit/Create Fleet.
7. Observe the Vehicle Group field and validation message.

EXPECTED RESULT

The system should prevent Fleet creation and display a clear validation message at the Vehicle Group field, for example:

Vehicle Group is required.

The Vehicle Group field should also be highlighted to indicate that user input is required.

ACTUAL RESULT

When the Vehicle Group field is left empty and the user clicks Submit, the required validation message is not displayed at the Vehicle Group field.

TECHNICAL OBSERVATIONS

A pop-up message is needed for the required Vehicle Group field.

BR-080 Dashboard - Active Sessions count does not match Sessions module			
MODULE Dashboard	CATEGORY UI	SEVERITY High	PRIORITY High

DESCRIPTION

The Active Sessions count displayed on the Dashboard does not match the actual number of active sessions shown in the Sessions module.

STEPS TO REPRODUCE

1. Navigate to the Dashboard.
2. Check the Active Sessions metric.
Note the displayed count.
3. Navigate to the Sessions module.

4. Filter the sessions by Active status.
5. Compare the count with the Dashboard.

EXPECTED RESULT

The Active Sessions count should be consistent across the Dashboard and Sessions module.

ACTUAL RESULT

Dashboard displays 14 Active Sessions.

Sessions module displays only 7 Active Sessions.

BR-081	Dashboard - Station metric data does not match count in Station module data (Super Admin)		
MODULE Dashboard	CATEGORY UI	SEVERITY High	PRIORITY High

STEPS TO REPRODUCE

1. Navigate to the Dashboard.
2. Note the Station metric count displayed in the dashboard.
3. Navigate to the Stations module.
4. Check the total number of stations available in the Station list.
5. Compare both values.

EXPECTED RESULT

The Dashboard Station metric should accurately reflect the corresponding station data from the Stations module, based on the same tenant/CPO and applicable status/filter criteria.

ACTUAL RESULT

The **Station metric displayed on the Dashboard does not match the station count/data available in the Stations module.

BR-082	No "Clear Filters" option to reset applied session filters		
MODULE Sessions	CATEGORY UI Functional	SEVERITY Medium	PRIORITY Medium

STEPS TO REPRODUCE

1. Navigate to the Sessions module.
2. Apply any filter, such as Status, Station, or Custom Date Range.
3. Navigate to another module/tab.
4. Return to the Sessions module.
5. Observe the filters.

EXPECTED RESULT

A Clear Filters option should be available. Clicking it should reset all applied filters to their default values and display all relevant session records.

ACTUAL RESULT

The previously selected filters remain applied, and there is no Clear Filters option to reset all filters at once.

BR-083	Session data is truncated in exported CSV/PDF		
MODULE Sessions	CATEGORY UI Functional	SEVERITY High	PRIORITY High

STEPS TO REPRODUCE

1. Navigate to the Sessions module.

2. Click on Export.
3. Export the session data as CSV/PDF.
4. Open the exported file.
5. Check the session data fields.

EXPECTED RESULT

All session data should be exported completely without truncation or ellipsis (...).

ACTUAL RESULT

Some session data values are truncated and displayed with an ellipsis (...) in the exported file, resulting in incomplete data.

BR-084	Future dates can be entered manually without validation in Custom Date Range		
MODULE Sessions	CATEGORY UI Functional	SEVERITY Medium	PRIORITY Medium

STEPS TO REPRODUCE

1. Navigate to the Sessions module.
2. Select Custom date range.
3. Open the date picker.
4. Observe that future dates cannot be selected from the calendar.
5. Manually enter a future date using the keyboard.
6. Enter another future date if required.
7. Apply/submit the date range.

EXPECTED RESULT

The application should validate manually entered dates using the same rules as the date picker and display an appropriate validation message, preventing future dates if they are not allowed.

ACTUAL RESULT

The application accepts the manually entered future date even though future dates cannot be selected through the calendar. No validation message is displayed indicating that the selected date is invalid.

BR-085	Completed status filter displays Active sessions as well		
MODULE Sessions	CATEGORY UI Functional	SEVERITY High	PRIORITY High

STEPS TO REPRODUCE

1. Navigate to the Sessions module.
2. Apply the Status = Completed filter.
3. Observe the session records displayed.

EXPECTED RESULT

Only sessions with Completed status should be displayed when the Completed filter is applied.

ACTUAL RESULT

Even after applying the Completed filter, the results contain both Completed and Active sessions.

BR-086 Active session cannot be stopped			
MODULE Sessions	CATEGORY UI Functional	SEVERITY High	PRIORITY High

STEPS TO REPRODUCE

1. Navigate to the Sessions module.
2. Open an Active session.
3. Click Stop Session.
4. In the confirmation popup, click Stop.
5. Observe the result.

EXPECTED RESULT

The active session should be successfully stopped and its status should be updated accordingly.

ACTUAL RESULT

The session is not stopped. The application shows an error, and the session remains Active. The network request also returns 400 Bad Request.

BR-087 Application allows creation of duplicate Station Names			
MODULE Stations	CATEGORY UI Functional	SEVERITY Medium	PRIORITY Medium

STEPS TO REPRODUCE

1. Navigate to Stations → Add Station.
2. Create a station with a valid Station Name.
3. Create another station using the same Station Name.
4. Complete the required details and save the station.

EXPECTED RESULT

The application should prevent duplicate Station Names and display an appropriate validation message if Station Name is required to be unique.

ACTUAL RESULT

The application allows multiple stations to be created with the same Station Name.

BR-088 Dashboard: Alerts on Dashboard are not redirecting to alert details			
MODULE Dashboard	CATEGORY Functional / Navigation	SEVERITY High	PRIORITY High

STEPS TO REPRODUCE

1. Navigate to the Dashboard.
2. Scroll down to the Alerts section.
3. Click on any alert, e.g. "Demo Charging Hub".
4. Observe the behavior.

EXPECTED RESULT

Clicking an alert should redirect the user to the relevant Alert Details page so that the user can view complete information and take the required action.

ACTUAL RESULT

Clicking the alert does not redirect the user to the corresponding alert/details page.

BR-089 Settlements: Settlement data is not displayed correctly for SA/CPO			
MODULE Settlements	CATEGORY Backend	SEVERITY Critical	PRIORITY Critical

DESCRIPTION

Settlement data is not being displayed correctly based on the user's Super Admin (SA) / CPO access.

STEPS TO REPRODUCE

1. Login as Super Admin.
2. Navigate to Settlements.
3. Select/view the applicable CPO/tenant data.
4. Compare the displayed settlement records.
5. Login as a CPO and repeat the validation.

EXPECTED RESULT

SA should see the appropriate settlement data across the permitted tenant/CPO scope, while CPO should see only the data permitted for that CPO.

ACTUAL RESULT

Settlement data is not displayed consistently according to the SA/CPO access scope.

BR-090 Settlements: Tenant hierarchy data not displayed correctly for Super Admin			
MODULE Settlements	CATEGORY Backend	SEVERITY Critical	PRIORITY Critical

DESCRIPTION

The Settlements module does not correctly reflect the required Tenant → Admin → CPO → Station Operator hierarchy for Super Admin.

STEPS TO REPRODUCE

1. Login as Super Admin.
2. Navigate to Settlements.
3. Check the available tenant/filter options.
4. Select the required Tenant.
5. Verify Admin, CPO, and Station Operator settlement data.

EXPECTED RESULT

Super Admin should be able to view the appropriate settlement data according to the configured tenant hierarchy.

ACTUAL RESULT

Required tenant/hierarchy data is missing or not displayed correctly.

BR-091 Settlements: Insufficient station data available for settlement validation(at least 5 stations data we need for super admin based on CPO)			
MODULE Settlements	CATEGORY UI/UX	SEVERITY Medium	PRIORITY Medium

DESCRIPTION

The Settlements module does not have sufficient station-level settlement data to validate the required station-wise settlement scenarios.

STEPS TO REPRODUCE

1. Navigate to Settlements.
2. Apply the Station filter, if available.
3. Check the available station settlement records.

4. Count the stations having settlement data.

EXPECTED RESULT

Settlement data should be available for at least 5 stations to support station-level validation.

ACTUAL RESULT

Settlement data is available for fewer than 5 stations.

BR-092 Recent Settlements: Pagination is not available as required			
MODULE Settlements	CATEGORY UI/UX	SEVERITY Medium	PRIORITY Medium

DESCRIPTION

The Recent Settlements section does not provide the required pagination to handle settlement records.

STEPS TO REPRODUCE

1. Navigate to Settlements.
2. Locate Recent Settlements.
3. Verify the number of records displayed.
4. Check for pagination/next-page functionality.

EXPECTED RESULT

Recent Settlements should support pagination with 20 records per page.

ACTUAL RESULT

Required pagination is missing/not working as expected.

BR-093 Settlement Details: Net Payable Amount does not match settlement data			
MODULE Settlements	CATEGORY UI/UX	SEVERITY Critical	PRIORITY Critical

DESCRIPTION

The Net Payable Amount displayed inside Settlement Details does not match the corresponding amount displayed in the settlement list/summary.

STEPS TO REPRODUCE

1. Navigate to Settlements.
2. Select a settlement record.
3. Open Settlement Details.
Note the Net Payable Amount.
4. Compare it with the amount displayed in the settlement list/summary.
5. Validate against the API/database if available.

EXPECTED RESULT

Net Payable Amount should be consistent across the settlement list, settlement details, API response, and database.

ACTUAL RESULT

Net Payable Amount is inconsistent between the settlement details and corresponding settlement data.

BR-094 Recent Settlements: Session ID is missing			
MODULE Settlements	CATEGORY UI/UX	SEVERITY Medium	PRIORITY Medium

DESCRIPTION

The Recent Settlements section does not display the Session ID for settlement records.

STEPS TO REPRODUCE

1. Navigate to Settlements.
2. Locate Recent Settlements.
3. Review the settlement records.
4. Check the available columns/details.

EXPECTED RESULT

Each Recent Settlement record should display the associated Session ID.

ACTUAL RESULT

Each Recent Settlement record should display the associated Session ID.

BR-095 Clear Filters option is missing from the Settlements module			
MODULE Settlements	CATEGORY UI/UX	SEVERITY Medium	PRIORITY Medium

STEPS TO REPRODUCE

1. Navigate to the Settlements module.
2. Apply any filter, such as Custom Date Range, Status, Station, CPO, etc.
3. Observe the filter section.

EXPECTED RESULT

A Clear Filters option should be provided to reset all applied filters to their default values and display the unfiltered settlement data.

ACTUAL RESULT

There is no Clear Filters option to reset all selected filters at once.

BR-096 Settlement date fields accept invalid/future dates through keyboard input without validation			
MODULE Settlements	CATEGORY UI/UX	SEVERITY Medium	PRIORITY Medium

STEPS TO REPRODUCE

1. Navigate to the Settlements module.
2. Select Custom period.
3. Click on the From Date or To Date field.
4. Enter a future/invalid date manually using the keyboard.
5. Apply/submit the filter.

EXPECTED RESULT

The system should validate manually entered dates and display an appropriate validation message when an invalid or unsupported date is entered.

ACTUAL RESULT

The date can be entered manually, and no validation message is displayed for an invalid/future date.

BR-097 Settlements: Period filter refreshes the Recent Settlements data unexpectedly			
MODULE Settlements	CATEGORY UI/UX	SEVERITY Medium	PRIORITY Medium

DESCRIPTION

Changing the period filter causes the Recent Settlements section to refresh/reset unexpectedly.

STEPS TO REPRODUCE

1. Navigate to Settlements.
Note the Recent Settlements data.
2. Select a different period such as 7D → 30D.
3. Observe the Recent Settlements section.
4. Repeat with 3M.

EXPECTED RESULT

The period filter should update the relevant data without unnecessary page refresh/reset behavior.

ACTUAL RESULT

Recent Settlements data refreshes/reset unexpectedly when the period filter is changed.

BR-098 Settlements: Future dates are allowed in Custom Range			
MODULE Settlements	CATEGORY UI/UX	SEVERITY Critical	PRIORITY Critical

DESCRIPTION

The Custom Range date filter allows users to select future dates, which should not be permitted.

STEPS TO REPRODUCE

1. Navigate to Settlements.
2. Open the Custom Range date picker.
3. Navigate to a future date.
4. Select a future date as the From/To date.
5. Apply the filter.

EXPECTED RESULT

Future dates should be disabled and should not be selectable.

ACTUAL RESULT

Future dates can be selected/applied in the Custom Range.

BR-099 Settlements: Revenue Trend data not matching selected period			
MODULE Settlements	CATEGORY UI/UX	SEVERITY Critical	PRIORITY Critical

DESCRIPTION

The Revenue Trend graph does not display data correctly according to the selected time period.

STEPS TO REPRODUCE

1. Navigate to Settlements.
2. Select 7D and observe the Revenue Trend.
3. Select 30D and observe the graph.
4. Select 3M and observe the graph.
5. Compare the displayed dates and revenue values.

EXPECTED RESULT

The Revenue Trend should display revenue data corresponding only to the selected period.

ACTUAL RESULT

Revenue Trend data/dates are not correctly aligned with the selected period.

BR-100 Settlements: Metric data not changing correctly based on selected period			
MODULE Settlements	CATEGORY UI/UX	SEVERITY Critical	PRIORITY Critical

DESCRIPTION

The metric data in the Settlements module is not updating correctly when different time periods (7D, 30D, 3M) are selected.

STEPS TO REPRODUCE

1. Login to the EV Charging CMS.
2. Navigate to Settlements.
Note the metric values for 7D.
3. Select 30D.
Note the metric values.
4. Select 3M.
5. Compare the values for each period.

EXPECTED RESULT

Metric values should be calculated and displayed correctly according to the selected 7D, 30D, or 3M period.

ACTUAL RESULT

Metric data is not changing/displaying correctly according to the selected time period.

BR-101 Alerts on Dashboard are not clickable/redirecting to alert details			
MODULE Dashboard	CATEGORY Functional / Navigation	SEVERITY High	PRIORITY High

STEPS TO REPRODUCE

1. Navigate to the Dashboard.
2. Scroll down to the Alerts section.
3. Click on any alert, e.g. "Demo Charging Hub".
4. Observe the behavior.

EXPECTED RESULT

Clicking an alert should redirect the user to the relevant Alert Details page so that the user can view complete information and take the required action.

ACTUAL RESULT

Clicking the alert does not redirect the user to the corresponding alert/details page.

BR-102 Station ID cannot be searched in Stations module			
MODULE Stations	CATEGORY UI Functional	SEVERITY Medium	PRIORITY Medium

STEPS TO REPRODUCE

1. Navigate to the Stations module.
2. Click on the Search stations by name field.
3. Enter a valid Station ID (e.g., STN-DEMO-072).
4. Observe the search results.

EXPECTED RESULT

The search should allow users to search stations using both Station Name and Station ID, since Station ID is a unique identifier.

ACTUAL RESULT

No station is found when searching using the Station ID.

BR-103 Fleet dropdown is not sorted alphabetically			
MODULE Fleets	CATEGORY UI Functional	SEVERITY Low	PRIORITY Low

STEPS TO REPRODUCE

1. Navigate to Fleets → Vehicles.
2. Click Add Vehicle.
3. Open the Fleet dropdown.
4. Observe the order of the available fleets.

EXPECTED RESULT

Fleet options should be displayed in alphabetical order (A-Z) for easier selection.

ACTUAL RESULT

Fleet options are displayed in a non-alphabetical/random order.

BR-104 Add Vehicle Management - Duplicate Fleet Names are displayed in Fleet dropdown			
MODULE Fleets	CATEGORY UI/UX	SEVERITY Medium	PRIORITY Medium

DESCRIPTION

In the Add Vehicle screen, the Fleet dropdown is displaying duplicate fleet records. Each fleet should appear only once so that the user can clearly select the required fleet.

STEPS TO REPRODUCE

1. Login to the EV Charging CMS.
2. Navigate to Fleet Management → Vehicle Management.
3. Click Add Vehicle.
4. Open the Fleet dropdown.
5. Observe the list of available fleets.
6. Check whether any fleet name is displayed more than once.

EXPECTED RESULT

The Fleet dropdown should display unique fleet records only. A fleet name should not be repeated unless the requirement specifically allows multiple distinct records with the same name.

ACTUAL RESULT

The Fleet dropdown displays duplicate fleet names/records, making it difficult for the user to identify and select the correct fleet.